



ACCOMODATION OPTIONS

INFORMATION, REFERRAL & ASSESSMENT

Service	Phone
Homeless Persons Information Qld (24 hrs)	1800 47 47 53
HART 4000	3004 0100
Brisbane Homelessness Service Centre (Micah)	3036 4444
Qld Youth Housing Hotline	1800 177 107

EMERGENCY ACCOMMODATION

Emergency accommodation is about being able to accommodate people immediately or in a very short time frame. These emergency shelters are share houses. If you stay at these services, you may have to participate in chores, you might get your own room, and you definitely have to stick to the rules of the service. You can stay up to 3 months in most of them, and the food is included in the rent.

EMERGENCY – WOMEN ONLY

Service	Location of Housing	Criteria	Phone
Anglican Women's Hostel	New Farm	Over 18 no children	3358 4444
Bahloo Young Women's Shelter	Wooloongabba	Prefer ATSI 16 plus years no children	3391 2815
Hannah's House	Ipswich	13 -17, single, pregnant/parenting	3812 1395
Pindari Homeless Women's Service	Spring Hill	O17 no children (referral b/w 9-10.30am)	3832 6073
Still Waters (Salvation Army)	Southport	O18, single or parenting from Gold Coast Area	5591 3980

EMERGENCY – MIXED

Service	Location of Housing	Criteria	Phone
Anglicare Youth Accommodation Beenleigh	Beenleigh	12 – 17 no kids	3807 5715
Chameleon Regional Community Housing	Kippa-Ring (near Redcliffe)	13-17, no kids	3284 4805
Gold Coast Project for Homeless Youth	Gold Coast	12-18, no kids	5591 3746
Nathaneal House	Mt Gravatt	15 – 17, no kids	3849 4038
Nundah House (Linked with YES)	Nundah	15-20, no kids	3260 7626 or YES 3357 7655
Orana Youth Shelter	Bald Hills	14 – 18, no kids	3261 3969
Phoenix House (Carina Youth Agency)	Carina	15-18, no kids	3395 3044
Toowoomba Youth Service	Toowoomba	14 - 18, no kids	4639 1333
Windsor Youth Emergency Services (YES)	Windsor	13 – 18, no kids	3357 7655
Jane Arnold Hostel	New Farm	ATSI 18+ women only, kids U12	3358 2694
OPAL – Joyce Wilding Hostel	Eight Mile Plains	ATSI 25+ women+kids U12	3841 0718

DOMESTIC VIOLENCE

If you need to move on from where you are living now because you are experiencing violence, these are the services you could call first. These services are safe and secure which means no-one is allowed to know where they are so you can't be found. There are a number of shelters in Brisbane. The way they are set up is different. Most are share houses, but some have individual units. All shelters accept children. Support workers at the shelters will help you with getting on an income, going through any legal process and helping you find somewhere to move on to. You can stay there for up to 3 months.

Service	Location of Housing	Criteria	Phone
Domestic Violence Telephone Service	All over Brisbane	Escaping Violence	1800 811 811 wkers only: **3217 2544**
Women's House Shelta	Inner City	Women with children escaping Violence	3391 0005

SHORT – MEDIUM TERM ACCOMMODATION

Short – Medium term accommodation is somewhere you can stay for anywhere between 3 – 12 months. The type of housing differs for each organisation. Some may be share houses, others independent units. Each organisation will also have it's own rules and different ways of letting people move in. If you have particular needs, it's really important to ask questions and be clear about what each place has to offer. Most places are fully furnished so you don't need to have your own furniture, but you probably will need some kitchen stuff and linen. Othila's can help you out to find some of this stuff if you don't have it.

Service	Location of Housing	Criteria	Phone
ACRO (Australian Community Safety & Research Organisation)	Lutwyche	Women 25+, priority to families of prisoners, otherwise families generally	3262 6001
Aurala (Save the children Fund)	Birkdale	13-18, Referral through Liaison Officer Redlands DOCS 3286 4633, local area preference	3822 6532
Bayside Adolescent Boarding Inc (BABI)	Wynnum	15– 21- from local area + take families	3393 4176
Beenleigh Area Youth Service (BAYS)	Beenleigh	16 – 21, share	3287 1290
Blair Athol	Bilinga	18+, take families, curfew, share	5536 2173
Born Free Club	Highgate Hill	ATSI 16+, no kids, priority given to elderly people, stay as long as needed	3846 5733
Brisbane Youth Service (BYS)	Nundah	16- 25 + take families	3252 3750
Carina Youth Agency	Carina	18 – 25 Share	3395 3044
Chameleon Regional Community Housing	Kippa- Ring	17-25, Share	3284 4805
Frederick Marsden Youth Centre	Kallangur	15 – 22 Share	3285 2155
Gold Coast Youth Service	Gold Coast	16-21, externally supported	5572 0400
Goodna Youth Service	Goodna	15 –25 Share+ have 1 family unit	3818 1050
Gold Coast Project for Homeless Youth	Gold Coast	12-18, no kids	5591 3746
Inala Youth & Family Support	Inala	14-25 semi supported share	3372 4435 3372 2655
Interlink Housing and Support	Woodridge	16-21, share houses/units	3808 7164
Ipswich Independent Youth Service	Ipswich	16-21, share	3812 1199
Kyabra Community Association	Runcorn	16 – 25 + families externally supported	3373 9499

Lodge Youth Support Service (The)	Northgate	15-17, no kids YP must be involved in daytime activity	3266 2155
Mercy Family Services	Zillmere	15-18, mixed share, must be in care of DOCS	3865 7456
North West Youth Accommodation Service	Alderley	16-21 + families ext. support	3855 5233
Othila's Young Women's Housing and Support Service	North & South	Women only 16 – 25	3847 9633
Salvation Army Housing	East Brisbane	16-18yrs, YP must be doing activity eg: school	3854 1245
Sandgate House	Sandgate	15 – 18 share, 24hr support, 1-3 week waitlist	3269 9912
Sherwood Neighbourhood Centre	Sherwood	16+, take families +partners ok	3379 8316
Sycamore Youth Service	Inala	16 –26	3372 4435
Tufnell Lodge (9-3/7.30-9pm)	Nundah	17+, tertiary student	3260 5295
Wattle League	Inner city	Women with disability	3844 7481
Youth and Family Services – Logan City	Logan City	Open age +families	3826 1500
Youth Care - Pine Rivers	Strathpine	15 – 19 share + preg/parenting	3881 2823
Youth Housing Project	Windsor	16 – 20 + take families	3857 5999
Zarmac	Highgate Hill	Women with learning difficulties. (Mixed accom)	3844 1041
Zig Zag	Camp Hill	16 – 25 + parenting women	3843 1823

ACCOMMODATION FOR PREGNANT AND PARENTING YOUNG WOMEN

These services are short – medium term so you can stay between 3 – 12 months. The housing in these services is generally an independent unit or house, and there would be a support worker that you would be able to access to help you out with stuff. Each organisation will also have it's own rules and different ways of letting people move in. If you have particular needs, it's really important to ask questions and be clear about what each place has to offer. Most places are fully furnished so you don't need to have your own furniture, but you probably will need some kitchen stuff and linen. Othila's can help you out to find some of this stuff if you don't have it.

Service	Location of Housing	Criteria	Phone
Othila's	North & South	Women only 16 – 25	3847 9633
ACRO (Australian Community Safety & Research Organisation)	Lutwyche	Women 25+, priority to families of prisoners, otherwise families generally	3221 0088
Bayside Adolescent Boarding Inc (BABI)	Wynnum	15– 21- from local area	3393 4170
Blair Athol	Bilinga	18+, take families, curfew, share	5536 2173
Beenleigh Neighbourhood Centre	Beenleigh area	Families	3287 2840
Brisbane Youth Service (BYS)	Nundah	16 – 25 + take families	3252 3750
Booval Community Service	Booval	Families, no children over 16yrs	3816 1435
Caboolture Family Haven	Caboolture	Families (Caboolture residents get preference)	5495 5758
Clare Homes (Strengthening Families)	Toombul & South	Families, some places can have pets	3624 2480
Gateway Community Group	Morningside	Families, (have wheelchair access so wld take single in wheelchair)	3399 9255

Glenhaven	Chermside	18+ women only+ kids U12	3350 3455
Goodna Youth Service	Goodna	15 –25 Share+ have 1 family unit	3818 1050
Inala Family Accommodation& Support Service	Inala	Families, + kids U16	3372 7188
Ipswich Community Youth Service	Ipswich	16-25, parenting and late stages of pregnancy	3812 1050
Kyabra Community Association	Runcorn	16 – 25 + families externally supported share	3373 9499
Kingston East Neighbourhood Group	Slacks Creek	18+, families, ext. supported	3808 1684
North East Community Support Group	Zillmere	Families	3865 2880
North West Youth Accommodation Service	Alderley	16 – 21 + families, externally supported	3855 5233
Sherwood Neighbourhood Centre	Sherwood	16+families/partner ok	3379 8316
Silky Oaks Child Youth and Family	Wynnum/Manly	16+, Families, will accept women in last stages of pregnancy	3906 8888
Southside Community Care	Mt Gravatt	16+, Families, (Must be willing to go on HQ Wait list)	3343 1441
St Mary's Support & Accommodation Program	Toowong	15 – 25 kids U4, share units and then move to independent	3870 1767
Wattle League	Inner City	Women with disabilities	3844 7481
Youth Care - Pine Rivers	Strathpine	15 – 19 share + preg/parenting	3881 2823
Young Women's Program – Elorac Place	Carole Park	16 – 25 Women pregnant or parenting	3271 3592
Youth and Family Services – Logan City	Logan City	Open age +families	3826 1500
Youth Housing Project	Windsor	16 – 20 + take families	3857 5999
Zig Zag	Camp Hill	16 – 25 + parenting women	3843 1823
Zillmere Community Centre	Zillmere	Open age +families (supported)	3865 2880

ACCOMMODATION FOR INDIGENOUS WOMEN (SINGLE AND PARENTING)

Service	Location of Housing	Criteria	Phone
Emergency			
Bahloo Young Women's Shelter	Woolloongabba	ATSI (primarily), U18, no kids	3391 2815
Bowman Johnson Hostel	South Brisbane	ATSI single + partners	3844 2115
Jane Arnold Hostel	New Farm	ATSI 17+ women only, kids U12	3358 2694
OPAL – Joyce Wilding Hostel	Eight Mile Plains	ATSI(will accomm others if vacancy) 25+ women only +kids U12	3841 0718
Yumba Hostel	Hill End	ATSI families and students, no males who are not students	3844 3721
Short – Medium Term			
Umpi Korumba Aboriginal & Torres Strait Islander Corporation for Housing	Zillmere	ATSI families	3865 7955
Long Term			
Black Community Housing Service QLD	Southside(office in	ATSI families	3846 2555

	West End)		
Born Free Club	Highgate Hill	ATSI 16+, no kids, priority given to elderly people, stay as long as needed	3846 5733
Musgrave Park Hostel	West End	ATSI descent, +18 single + partners	3846 5160
Ti-Tree Aboriginal & Torres Strait Islander Community Housing	Outer North (office in Sandgate)	ATSI descent, +16 HQ waitlist	3269 1573

ACCOMMODATION FOR WOMEN WITH DISABILITY/MENTAL ILLNESS

Service	Location of Housing	Criteria	Phone
Short/Medium Term			
Karakan Hostel	Buranda (mixed)	psychiatric disability/mental illness	3391 7107
Karakan Hostel	Slacks Creek (mixed)	psychiatric disability/mental illness	3804 3487
Long Term			
Aunt Ada's	New Farm (mixed) (Boarding House 26 rooms)	mild psychiatric disability/mental illness	3358 1809
Bronte Women's Hostel	Morningside	20yrs old-60yrs old - mild disability/mental illness	3899 2060
Eliza Street Community Living	Clayfield (mixed)	18-64 years of age with mental illness	3262 8099
Franklin Court	Highgate Hill (mixed)	intellectual disability/mental illness	3846 4878
Herston Lodge	Herston (mixed)	intellectual disability/mental illness	3257 3488

LONG TERM ACCOMMODATION

Long term accommodation is somewhere you can stay for as long as you want to. There are usually waiting lists to get into a long term place, so it's always a good idea to put in applications with these places at the same time you apply for shorter term accommodation. You will need your own furniture including white goods, kitchen stuff and linen to move into these places.

Brisbane South - Open 8:30 – 4:30 Monday, Tuesday, Thursday, Friday and 8:30 – 12:30 Wednesdays

BOARDING HOUSE PROGRAMS

Boarding house programs are government funded organisations that provide a range of styles of housing for people in the inner city area. The type of housing ranges from a room within a large house where you share kitchen and other common areas. To bedsits that have their own kitchenette, bathroom and dining table without a separate room for the bedroom. They also have a limited number of one bedroom units. Some of the properties are furnished and others are not. You will need your own linen and kitchen stuff. You pay between 25% - 30% of your income as well as a bond.

Service	Location of Housing	Criteria	Phone
Better Housing Projects Association (call: 9am-1pm)	Inner City	21+, no kids	3257 1864
Brisbane Boarders (call:9am-1pm, not Wed.)	Inner South	17+, singles, families, couples	3036 4444

OTHER LONG TERM HOUSING OPTIONS

Service	Location of	Criteria	Phone
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	Housing		
Annerley Lodge	Annerley	Single room in boarding house, shared facilities	3892 3899
Brisbane Housing Company	Within 7km of CBD	18+, rent is 74.9% of market rent. Can opt to be placed on list when applying for DOH, or make separate app.	3307 3000
Beenleigh Housing and Development Company	Beenleigh	18+, must apply to become a member	3807 8200
Eagle House	Springwood	Open age, single/parenting women, 24hr support	1300 850 090
Independent Youth Housing Group	Nundah, Clayfield, Zillmere	18+, must become a member of the co-operative	3262 9018
Our House Project (run through Ipswich Independent Youth Service)	Ipswich	16-21, need own kitchenware, linen etc	3812 1199
Salvation Army Toowong Student Residence	Toowong	Involved in tertiary study, willing to live in Christian enviro. *application fee*	3371 1966

COMMUNITY RENT SCHEMES AND COMMUNITY HOUSING PROGRAMS

Community Rent Schemes (CRS) are for people that have their name on the Housing Queensland waiting list. When you get a place in a CRS you can stay there until your Housing Queensland place comes up. You can only apply for a CRS house in the areas you put down on your Housing Queensland application. Community Housing Programs are long term housing properties that are run by community organisations. For both of these types of housing you will pay somewhere between 25% - 30% of your income as well as a bond. All of these services house women with or without children.

Service	Location of Housing	Criteria	Phone
Cabbage Tree Housing Service (9.30-12.30/2-4)	Outer North (office in Sandgate)	HQ waiting list, 16+ families	3269 5322
Ti-Tree Aboriginal & Torres Strait Islander Community Housing	Outer North (office in Sandgate)	ATSI descent, +16 HQ waitlist	3269 1573
INCH – Inner Northern Community Housing	Inner North (Office in Windsor)	HQ waiting list, families, open age	3857 7070
MATCH – Metropolitan Assoc. Toward Community Housing	Inner City Outer Southern (office in Woolloongabba)	HQ waiting list, families, open age	3891 6100
Mangrove Housing	Eastern Suburbs (office in Wynnum)	HQ waiting list, and have selected 3 Mangrove areas.	3893 3299
Redback Housing	North and South (office in Lutwyche)	HQ wait list 15-25	3666 0885
Interlink Housing	Office in Woodridge	HQ waiting list	3808 7164
Ipswich Community Rent Scheme	Office in Ipswich	HQ waiting list	3327 1600
Breakthrough Community Housing	Caboolture (office is in Caboolture too)	HQ waiting list, 16+	5495 8690

HOUSING QUEENSLAND AREA OFFICES

Service	Location of Housing	Phone
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Aboriginal and Torres Strait Islander Housing	Across Brisbane & QLD	3872 0333 or 1800 017 921
HQ Brisbane South Area Office– Buranda	Brisbane South	3405 5300
HQ Bayside Area Office – Capalaba	Redlands Area	3362 9100
HQ Brisbane North Area Office– Chermside	Brisbane North	3896 9900
HQ Brisbane Central Area Office– Fortitude Valley	Inner City	3872 0320
HQ Brisbane South West Area Office – Inala	Outer South	3362 9200
HQ West Morton Area Office – Ipswich	Ipswich	3280 1420
HQ Redcliffe Area Office– Redcliffe	Redcliffe	3480 1550
HQ Riverview Client Service Centre- Riverview	Riverview	3816 2158
HQ Logan Area Office– Woodridge	Woodridge	3884 9800
HQ Wynnum Area Office - Wynnum	Wynnum Area	3362 9000

OTHER PLACES TO FIND ACCOMMODATION

- * Courier Mail: Accommodation section everyday – best days Wednesday and Saturday
- * Triple Z Radio Station 102.1 Accommodation Notices
- * Community Noticeboards * www.realestate.com.au